

# RESMART<sup>®</sup>

REPAIR · REFURBISH · REPLACE

Australian Owned and Operated



# SURGICAL INSTRUMENT REPAIR SERVICE



## SURGICAL INSTRUMENT REPAIR SERVICE

During the 1980s, we started **Jensen Instrument Technologies** to fulfill the need for surgical instrument repair, maintenance and supply. We realized that surgeons and hospital staff were often too busy to take care of the administrative and repair processes involved in surgical instrument repair and equipment maintenance. Furthermore, dealing with the repair and maintenance of surgical instruments took a great deal of time, which practitioners felt could be better spent attending to patients in need.

In order to help surgeons and hospital staff do what they do best, we provide a high-quality solution to the repair, maintenance, and supply of surgical instruments via our expert technicians.

Today, Jensen Instrument Technologies offers the foremost and leading repair service available, led by a group of highly qualified biomedical technicians.

### WHY USE THE SURGICAL INSTRUMENT REPAIR SERVICE?

Taking advantage of our surgical instrument repair service ensures peace of mind that every surgical instrument repaired will be as good as new. Here is why:

#### 1 Expertly Qualified

Our service technicians are trained by the actual manufacturer of each surgical instrument to ensure they excel in the repair of the manufacturers' product(s).

#### 2 Skills Training

Our service technicians regularly travel overseas for procedural training, updates on surgical instrument repair, and skills workshops.

#### 3 Continuing Communication

Intercommunication between our technicians and manufacturers are continuous, ensuring the latest techniques and knowledge are deployed in our surgical instrument repair service.

#### 4 Superior Service Experience

Our surgical instrument repair service is widely known for providing the ultimate service experience.

- ◆ The rapid and precise quality of surgical instrument repair services embraces all aspects of theatre and central sterilising department (CSSD) requirements.
- ◆ The confidence and trust bestowed to Jensen Instrument Technologies by customers applaud this unique and specialised benefit.

### WHY SERVICE YOUR INSTRUMENTATION?

Instrumentation, especially surgical instruments, are at the forefront of every procedure. Servicing your instrumentation ensures its reliability and lifespan. The repair and maintenance of surgical instruments are of the utmost importance and should be continually up to date with the manufacturers' specifications and in line with TGA standards. In the end, up to date surgical instrumentation repair and maintenance can make the difference in saving a life.



## MANUFACTURER LIST

At **Jensen Instrument Technologies**, our Technicians have a reputation for service excellence. Especially due to their many years' experience in the performance of preventive maintenance and the repair of surgical equipment and surgical instruments.

Our technicians work on most surgical instruments manufactured by:

- ◆ Aesculap
- ◆ Codman
- ◆ Kaiser
- ◆ Medtronic
- ◆ R.Wolf
- ◆ KLS Martin and many more

### OUR SURGICAL INSTRUMENT REPAIR SERVICES:

Scissor Sharpening / Repair

Needle Holder Repair / Restoration

Forceps Repair / Restoration

Osteotome Sharpening / Repair

Rongeur Sharpening / Repair

Retractor Repair

Clamp Repair

Haemostat Repair

Kerrison Sharpening / Repair

Suction Rebuilding / Repair

Pituitary Instrument Repair

And much more...



### OUR CAPABILITIES:

- ◆ Laser Welding
- ◆ Diamond Dusting
- ◆ Gold Dipping
- ◆ Brush, Polish, Refinishing
- ◆ Colour Coating
- ◆ Glass Bead Finishing Process
- ◆ Chemical Cleaning
- ◆ Ultrasonic Cleaning Process

### WHY USE OUR SURGICAL INSTRUMENT REPAIR SERVICE?

- ◆ All surgical instrument repairs go through extensive testing before delivery.
- ◆ Our technicians and QA staff ensure all surgical instrument repairs meet the manufacturers' specifications and TGA standards.
  - We have fully equipped repair centres for the repair and testing of completed equipment.
  - We have service centres in all capital cities of Australia, guaranteeing on-site support.
- ◆ All surgical instrument repairs are tracked, and documentation is kept for records.
- ◆ Our repair centres are stocked with a vast inventory of replacement parts to accommodate most equipment failures.
- ◆ Warranties are available on all repairs.



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